ISO 9001
LEAD AUDITOR

CertiProf®

Syllabus V122021

Introduction

This certification covers the international standard published by the International Organization for Standardization (ISO), which establishes the requirements for the implementation of a quality management system. ISO 9001 ensures that organizations can take actions to continually improve process performance, establish the objectives and processes necessary to achieve results in accordance with customer requirements and organizational policies, track and measure processes and products against policies, objectives and product requirements, and report results and finally implement processes.

ISO 9001 is the only standard to which an organization can be certified.

Learning Objectives

- Understand the operation of a Quality Management System under the process management approach
- Understand the process approach, PDCA cycle and risk-based thinking in quality management systems as the basis of ISO 9001:2015
- Interpret and apply the requirements of a Quality Management System under ISO 9001:2015 in the high-level structure

Exam Format and Duration

This study program has a test that the candidate must pass to obtain the certification in ISO 9001 Lead Auditor.

- Format: Multiple choice
- Questions: 40
- Language: English/Spanish
- Pass Score: 32/40 or 80 %
- Duration: 60 minutes maximum
- Open book: No
- Delivery: This examination is available Online
- Supervised: It will be at the Partner's discretion

Eligibility for Certification

Anyone interested in learning about ISO 9001 and how to execute and report on an ISO 9001:2015 audit.

Content

ISO 9001 LEAD AUDITOR I9001LA

Examples of Evidence to Implement in the Clause
Conclusions Clause 8

Clause 9: Performance Evaluation

9.1 Monitoring, Measurement, Analysis and Evaluation
Examples of Evidence to Implement in the Clause
Clause 9 Conclusions

Clause 10: Improvement

10. Improvement
Examples of Evidence to Implement in the Clause
Clause 10. Conclusions

Phase 2. Design and Implementation of a QMS

Design and Implementation of a QMS
Workshop: Develop Diagnosis and Implementation Plan

Phase 3. QMS Risk Management

Why Perform Risk Management?
Risk Management Process
Risk Management
Risk Identification Steps
1. Identify Risks
Source of Risks
1. Identify Risks
Workshop: Identifying Risks
2. Analyze and Assess Risk
3. Risk Treatment
Workshop: Risk Assessment

Phase 4. Internal Audits with Emphasis on Lead Auditor Competencies

ISO 19011:2018
Structure of ISO 19011:2018
ISO 19011:2018 - Scope
Audit
Types of Audit
Audit Criteria
Audit Evidence
Audit Results
Conclusions of the Audit
Audit Client
Audited
Auditor
Audit Team
Technical Expert
Observer
Guide
Audit Program
Audit Scope
Audit Plan

ISO 9001 LEAD AUDITOR I9001LA

ISO 9001 LEAD AUDITOR I9001LA